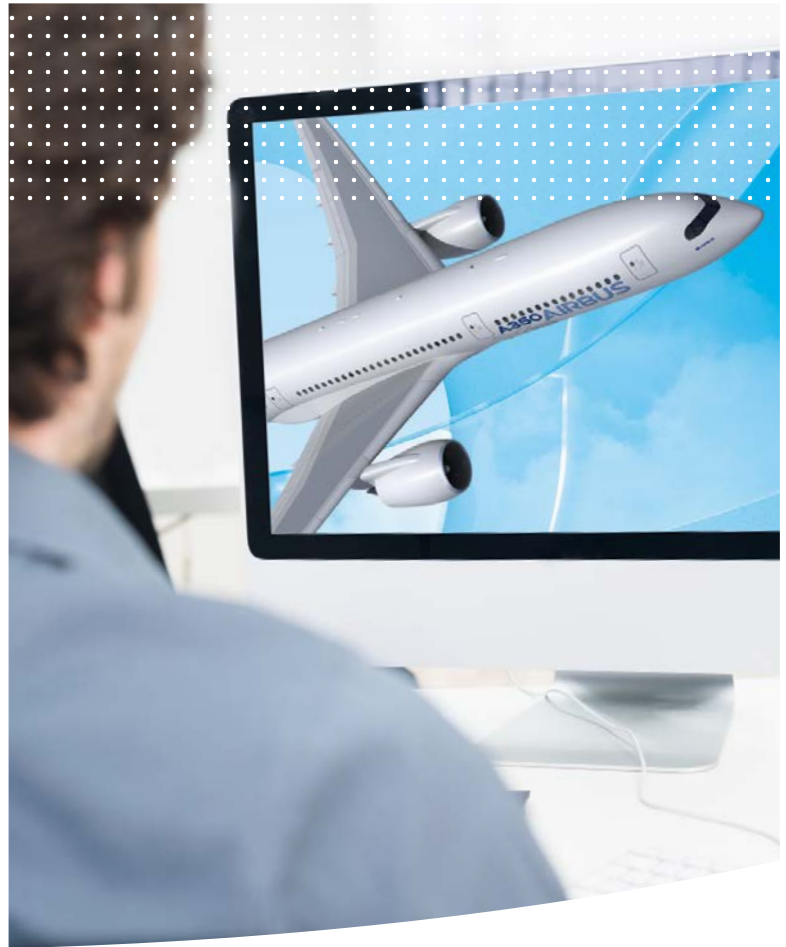# CIMPA IN-SERVICE LIFECYCLE MANAGEMENT

Design and customise
your Technical Documentation for enhanced performance

Customer benefits

- Maximise efficiency of your product operations and maintenance

- Utilise "State-of-the-art" technology

- Ensure compliance to industry standards

- Support intuitive browsing

- Ease of access and quick response

- Cost-effective solution

Our "State-of-the-Art" Technical Documentation service helps to enable safe operations, and maintenance of complex products or assets

For built-to-last products and assets, accurate and fully compliant technical documentation is mandatory in order to support operations and maintenance over the entire service lifecycle.

Quick and easy access to up-to-date technical documentation also means improved economics for your bottom line.

Our know-how and expertise in applying global industry standards in the aerospace and aviation domains will assist you in creating a structured technical documentation tailored to your requirements on accuracy, consistency, and responsiveness.

Our technical documentation management service enables the embedding of operations and maintenance requirements in your high-tech products.

Delivering Transformation. Together.

CIMPA
PLM Services
a Sopra Steria company

Optimising your technical documentation process, methods and tools throughout the service lifecycle

Technical Documentation Lifecycle

Define
- Specify Technical Documentation definition
- Analyse processes, methods, tools and standards
- 3D as portal
- Change management support

Produce
- Data retrieval / migration
- Vendor data management

Deliver
- Interactive electronic formats

Support
- End user support
- Customer front desk

Based on our "hands-on" experience in supporting Technical Documentation to industry standards (e.g. ATA2200, S1000D), and our in-depth knowledge of the technical documentation lifecycle, we are pleased to offer the following services to OEMs (Original Equipment Manufacturers) and operators:

Define

- **Specify** product definition for technical documentation (all manuals and technical data required to operate and maintain in serviceable condition a product from an OEM) compliant with international civil aviation standards (e.g. EASA/FAA).

- **Analyse** processes, methods, tools and standards used, identify gaps, benefits and then design a deployment plan to migrate to a new standard (e.g. S1000D, S2000M).

- Support proposals to use the Digital Mock-Up as a basis for technical documentation (e.g. 3D Illustrated Part Catalog).

- Change Management support for smooth integration of new processes, methods, tools and standards into your business ("How to" guides, awareness sessions, user training).

Produce

- **Retrieve** data from legacy systems, and format to the new standard prior to data migration.

- **Manage** vendor data (e.g. data call off, data receipt, data checking, monitoring and reformatting).

Deliver

- **Support** distribution of technical documentation in interactive electronic formats (Interactive Electronic Technical Publications).

Support

- **End user** support and technical documentation customer front desk.

For further information please contact us at:
islm@cimpa.com

cimpa.com   AEROSPACE • DEFENCE • TRANSPORTATION • ENERGY

Sopra Steria Group at a glance

38 000
employees

€ 3,6 Bn
2015 pro forma revenue

+ 20 countries
in Europe and worldwide

Key sectors

Banking & Insurance – Public Sector – Aerospace, Defence & Homeland security Transport – Telecom & Media Energy – Retail

CIMPA at a glance

1000
employees

€ 95 M
revenue 2015

9
Sites in Europe

Industrial sectors

Aerospace – Defence – Transportation - Energy